

January 12, 2008

Dear Clive,

The World visits over 100 ports annually and we work with a substantial number of tour operators. To deliver six-star service we must rely on our destination partners. Based on reviews performed by our onboard staff and management team, we are delighted to inform you that you have been selected as one of our 2007 **Top Ten Operators**. Below is a list of the destination partners we will recognize this year:

PORT

Finland
Germany
Greece
Italy
Madeira
Poland
Russia
Spain
Tunisia
UK

SUPPLIER

Long Shore Special Services
E - L - S GmbH
YD Travel Designers
New Cycle Tours
Blandy
Baltic Gateway Poland
Baltic Travel Company
Ultramar Express
Blue Marble Travel Services Ltd
Aragon Tours

We would like to express our thanks to you for handling *The World* in a smooth and seamless operation. *The World* is not an easy ship to handle and very often we present our partners with unusual last minute requests and challenges - all of which were handled effortlessly by your company.

The Destination Services Team comprises the Tour Operations, Concierge and Enrichment Departments all of whom have asked us to pass on their sincere appreciation for your efforts during our call. The services provided by you and your team of professionals were excellent and truly helped in the delivery of a successful visit.

Keep up the good work and high standard of efficient service and professionalism!

To celebrate your accomplishments, we will be hosting a small get together on Sunday 9, March 2008 in Miami (just prior to Seatrade). Please advise nicky.mortimer@residencea.net if you (plus one guest) will be in town and available to attend. Further details will follow.

Yours Sincerely,



Emilio Freeman
Senior Vice President, Operations



Nicky Mortimer
Director, Destination Services